



Communitycare
the health plan with a heart PLAN

Claims Payment Appeal Form

Note: Appeals must be received within 60 days of notification of a denial or payment issue (i.e. within 60 days of the EOB date). Please be sure to include any documentation supporting your appeal.

Provider of Service (Physician or Facility)

Medicaid Number

Address (Number, City, State, Zip)

Telephone #

Fax #

Contact Person

Date

Claim Summary Information

Member Name

Member ID

DOB

Claim Number from EOB

Date of Service

Reason for Appeal (Check all that apply):

☐ Payment Issue

☐ Timely Filing

☐ Authorization Issue

Notes: ☐ Requested Documentation Attached ☐ Other: _____

Please provide a detailed explanation for appeal. Be sure to include all supporting documentation; i.e. copy of denial from EOB, copy of original claim, copy of electronic submission confirmation form for timely filing, pertinent clinical notes, etc. Attach additional sheets as necessary. _____

For payment dispute appeals – mail completed form and documentation to:

CMS/MMA (c/o Med3000)

P.O. Box 981648, El Paso, TX 79998-1648

For appeals relating to authorizations – mail completed form and documentation to:

CCP / CMS Claims Appeals

1643 Harrison Parkway, Building H Suite 200, Sunrise, FL 33323