Community Care Plan’s (CCP) Florida Health Kids (FHK) pediatric primary care physicians (PCPs) are encouraged to schedule and perform the annual well-child visit in an office setting or via telehealth/telemedicine during the COVID-19 state of emergency.

Following the guidance of the American Academy of Pediatrics, PCPs may conduct a well-child visit via telehealth/medicine. CCP appreciates that certain components (e.g.: physical examination, hearing & vision screenings) of a well-child visit will occur over the course of two visits. PCPs may submit two claims as follow: 1) Telehealth visit and the 2) the follow-up office visit for those elements not traditionally performed via telehealth/telemedicine.

**Reimbursement:**

According to the FL Medicaid rate reflected in your Master Service Agreement

### Well visit E&M Codes

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Preventive Medicine Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>99393</td>
<td>Established Patient 5 - 11 years</td>
</tr>
<tr>
<td>99394</td>
<td>Established Patient 12 - 17 years</td>
</tr>
<tr>
<td>99395</td>
<td>Established Patient 18 year</td>
</tr>
</tbody>
</table>

### New patient well visits Codes

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Preventive Medicine Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>99383</td>
<td>New Patient 5 - 11 years</td>
</tr>
<tr>
<td>99384</td>
<td>New Patient 12 - 17 years</td>
</tr>
<tr>
<td>99385</td>
<td>New Patient 18 year</td>
</tr>
</tbody>
</table>
## Elements of an Annual Well-Child Visit

| Medical/Family History | · Patient & Family History  
|                        | · Chronic Health Conditions  
|                        | · Medical History  
|                        | · Medications  
| Assessment            | · Height, weight  
|                        | · Vitals  
|                        | · Physical Exam/Other routine measurement  
| List of Current Providers | · List of Specialist  
|                        | · List of ancillary providers (DME, PT, Home Health)  
| Screen for Cognitive Impairment | · Assess cognition with direct observation  
| Written Preventative Screening Schedule | · Vaccines/Immunizations  
|                        | · Age appropriate preventative services  
| Establish Interventions | · List of medical and mental health conditions with a list of treatment options and their associated risks and benefits  

### Reimbursement of Telemedicine/Telehealth services?

CCP’s FHK lines of business reimburses for telemedicine/telehealth services that use interactive telecommunication equipment such as, at a minimum, audio and video equipment that permit two-way, real time, interactive communication between the patient and practitioner.

PCPs must include modifier GT on the CMS-1500 claim form.

Example: 99213 GT

Telemedicine/telehealth services must also be documented appropriately in the member’s medical record. Medical records for services provided via telemedicine/telehealth will be reviewed against the telemedicine/telehealth claims to ensure that the services rendered are documented to:

- The same standard used for in-person services;
- Ensure the member’s choice to receive services via telemedicine/telehealth is documented;
- Ensure that appropriate measures are taken by the provider to have the appropriate telecommunication equipment and technical safeguards in place; and
- Ensure the authenticity and security of the information received and how that information is used.

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email CCP.Provider@ccpcares.org.

Thank you for your patience and cooperation in working with us to keep our community healthy and safe!