COMING SOON: CCP 2018 Provider Survey

Please answer this most important question:
“And, compared to all other health plans you contract with, would you say Community Care Plan is…….”

REMARKER: Common Provider Terms

PlanLink Provider Portal: EPIC Care link provides real-time web access to see claims, referrals, coverages, and benefits. To set up your PlanLink account, please contact Provider Operations.

Flat Files: A report that is extracted from an EHR. A flat file is able to capture all procedure and CPT codes, that may not be captured in a claim. If you receive a request from CCP, please respond promptly.

Letter of Intent: To join the network, or add a new provider to an existing group, please visit our website and complete a Letter of Intent.

Prior Authorizations: To request prior authorization, the appropriate form needs to be completed in its entirety with attached clinical documentation to avoid delays in processing.

Provider Absence: In-Network providers are required to provide alternative coverage for our members by a participating CCP provider.

QUALITY

To help you navigate to achieve the best Quality of Care, please see the links below:

❤ Preventative & Practice Guidelines: https://ccpcares.org/providers/providers-for-mma/provider-resources/preventive-and-practice-guidelines

❤ Standard Medical Record Documentation: https://ccpcares.org/providers/providers-for-mma/provider-resources/medical-records-documentation

❤ Adverse Incident Report: https://ccpcares.org/providers/providers-for-mma/provider-resources/adverse-and-critical-incident-report

❤ Provider Newsletter: https://ccpcares.org/providers/providers-for-mma/provider-resources/provider-newsletter

❤ Public Health Alerts: https://ccpcares.org/providers/public-health-alerts/provider-resources/public-health-alerts

❤ Services Requiring Prior Authorization: https://ccpcares.org/providers/providers-for-mma/services-requiring-prior-authorization

Provider Operations Hotline (855) 819-9506
Member Services Hotline (866) 899-4828
Website: www.ccpcares.org

Submit all claims electronically to EDI Clearinghouse Availity

CCP Medicaid payer ID, 50965
CCP payer ID for other lines of business, 59064

Proudly representing our owners:
Pharmacy Corner

Treating Lice

The Center for Disease Control (CDC) recommends that patients start treatment of lice with FDA approved OTC medications and then contact their health care provider for prescription strength medications. For the most part, our population takes a proactive approach and reaches out to their health care provider for treatment. Over the past few months, we have seen an increase in Sklice utilization for head lice. The cost of Sklice is about $343 per bottle. There are other formulary alternatives that are much less costly and just as effective for most patients that we would ask you to consider.

- The cost of Permethrin 1% is $7.23 of 60 mL bottle and approximately $13.15 for a 120 mL bottle.
- The cost of Permethrin 5% is $45 for a 60 mL bottle and approximately $89 for a 120 mL bottle.

Please consider this information and encourage the use of OTC first-line treatments that are part of the FL Medicaid PDL before the use of Sklice, when clinically appropriate.

<table>
<thead>
<tr>
<th>Label Name</th>
<th>Generic Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>LICE TREATMENT SHAMPOO</td>
<td>PIPERONYL BUTOXIDE/ PYRETHRINS</td>
<td>≥2 years</td>
</tr>
<tr>
<td>LICE SOLUTION KIT</td>
<td>PIPERONYL BUTOXIDE/ PYRETHRINS</td>
<td>≥2 years</td>
</tr>
<tr>
<td>LICE KILLING SHAMPOO</td>
<td>PERMETHRIN</td>
<td>≥2 months (1%)</td>
</tr>
<tr>
<td>LICE TREATMENT 1% CREME RINSE</td>
<td>PERMETHRIN 1%</td>
<td>≥2 months (1%)</td>
</tr>
<tr>
<td>PERMETHRIN 5% CREAM</td>
<td>PERMETHRIN 5%</td>
<td>≥2 months (1%)</td>
</tr>
<tr>
<td>SKLICE 0.5% LOTION</td>
<td>IVERMECTIN</td>
<td>≥6 months</td>
</tr>
</tbody>
</table>

ADHD

Follow-up care for children 6-12 years of age with a newly prescribed ADHD medication continues to be the focus of quality care and an important HEDIS measure. Parents/caregivers play a significant role with follow-up care for children prescribed a medication for ADHD. Parents/caregivers need to understand the importance of monitoring and follow up with the prescriber for ADHD medications.

Please ensure the member receives a follow-up visit within 30 days of any new prescription for an ADHD medication and at least two more follow-up visits within nine months of being prescribed a new ADHD medication to make sure the treatment is working properly.
Opioid Update

Community Care Plan is committed to the review and maintenance of services to ensure our members have the best products available to manage their health. Community Care Plan would like to advise on AHCA’s recent Opioid initiatives.

♥ As of February 5, 2018, a seven-day supply of Suboxone (buprenorphine/naloxone) film or buprenorphine tablets (for pregnant or nursing mothers) will no longer require a prior authorization. This will allow induction therapy to start immediately. A prior authorization is required for continued therapy after the initial seven-day induction period. Please be advised approval indications may differ for single ingredient buprenorphine and for buprenorphine/naloxone products.

♥ The full authorization criteria can be found online on AHCA’s website: http://www.fdhc.state.fl.us/medicaid/Prescribed_Drug/drug_criteria.shtml.

♥ Florida Medicaid will prevent Florida Medicaid reimbursement for two or more long acting opioids prescribed simultaneously.

♥ Pharmacists will be alerted when an opioid and a benzodiazepine are prescribed in combination (this applies in the fee-for-service delivery system).

♥ Florida Medicaid will require prescribers order a short acting opioid prior to consideration of a prescription for a long-acting opioid.

♥ FL Medicaid will create a prior authorization form consistent with the guidelines and recommendations from the Centers for Disease Control and Prevention.

♥ Effective February 26, 2018, prescriptions for short-acting narcotics, for the treatment of acute pain, will be limited to a maximum of seven-day supply. Prescribers may request an increase in the seven-day supply through the prior authorization process when medically necessary.

♥ Effective March 26, 2018, prescriptions for opioids for patients who are new to opioid treatment will be limited to a maximum dose equivalent to 90 milligrams of morphine per day.

For your convenience, an opioid dose calculator is available on our CCP website: https://www.ccpcares.org/providers/providers-for-mma/provider-services.