Providers Changes

To maintain our Provider Directory and continuity of care for our members, it is essential that you notify Provider Operations of certain changes prior to the effective date of the change for these items:

- Name/Practice Name
- Address
- Phone #
- Tax ID #
- Medicaid # Change Effective Date
- Provider Leaving/Joining Group Practice
- Addition/Deletion of Hospital Privileges

Effective January 1, 2020, New Partners in Care:

<table>
<thead>
<tr>
<th>Practice Area</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Health,</td>
<td>Phone: 833.204.4535</td>
</tr>
<tr>
<td>Home Infusion,</td>
<td>Authorization Fax: 855.481.0606</td>
</tr>
<tr>
<td>Durable Medical Equipment</td>
<td>Website: <a href="http://www.ccsi.care">www.ccsi.care</a></td>
</tr>
<tr>
<td>Outpatient Occupational, Speech, and Physical Therapy</td>
<td>Phone: 866-899-4828</td>
</tr>
<tr>
<td></td>
<td>Authorization Fax: 855.410.0121</td>
</tr>
<tr>
<td></td>
<td>Website: <a href="http://www.ataflorida.com">www.ataflorida.com</a></td>
</tr>
</tbody>
</table>

Provider Operations Hotline: (855) 819-9506
Member Services Hotline: (866) 899-4828
Website: [www.ccpcares.org](http://www.ccpcares.org)

Submit all claims electronically to EDI Clearinghouse Availity
CCP Medicaid payer ID = 59065
CCP FHK Payer ID = FHKC1
CCP payer ID for all others = 59064

Proudly representing our owners:

[Community Care Plan](http://www.communitycareplan.com)
Important Topics

How to Become a Participating Florida Healthy Kids Provider

If you are interested in becoming a participating provider with Community Care Plan for the Florida Healthy Kids program, please contact our Provider Operations Hotline at (855) 819-9506.

Quality Provider Tips:

- When providing a new ADD/ADHD medication for a patient, schedule the initial follow-up appointment before the patient leaves the office.
- Schedule the follow-up for 2—3 weeks after starting the medication.
- No refills unless the child has the initial follow-up visit.
- After the initial follow-up visit, schedule at least two more visits over the next nine months to check the child’s progress.
- Remind patients/parents of their upcoming appointments.
- If a member cancels, reschedule the visit right away.
- Consider extending your office hours into the evening, early morning, or weekend to accommodate working parents.
- Most Electronic Health Records (EHRs) are able to create alerts and flags for required HEDIS® services. Be sure to have all of these prompts turned on or check with your software vendor to ensure these alerts are enabled.
- Encourage parents/caregivers to ask questions about their child’s ADHD.
- Code Diagnosis, Procedure Code, and Place of Service correctly. Most measures can be collected through claims when complete and accurate coding is used!
- Submit claims promptly showing members had follow-up visits.
- Discontinue these controlled substances if patients do not keep at least two visits per year to evaluate a child’s progress, and to monitor the child growth to make sure they are on the correct dosage.