

Behavior Analysis Billing & Reimbursement Overview

BA Billing and Reimbursement during the Continuity of Care Period (COC)

- The COC period extends up to 90 days from the time that the member enrolls in the Managed Care Plan. The COC period ends when the 90 days ends.
 - During the initial COC period beginning February 1, 2025, any existing prior authorized ongoing course of treatment with any provider for behavior analysis services will be honored for the entirety of the 90 days COC period.
 - As long as the ongoing course of treatment was previously authorized prior to February 1, 2025, a new authorization is not needed during the COC period.
 - Once the COC period ends, a new authorization is required to continue providing services. The authorization must be obtained from CCP's BA delegated vendor Therapy Network of Florida (TNFL).
- Following the COC period, a non-participating provider (provider is not contracted with TNFL for BA services) must refer the member to their PCP, who may refer the member to a participating therapist. These members may also contact the health plan to locate a participating therapist.

Submission of Electronic & Paper Claims

Providers have three ways to submit a claim under TNFL:

1. EDI Clearinghouse Payer ID 65062 (professional claims) or 12k89 (institutional claims)
2. Direct Data Entry (DDE) via Web Portal located at <https://therapynetwork.com/fl>
3. Paper claim via CMS 1500 or UB04 claim form can be mailed to:
Therapy Network of Florida
Claims Processing Center
P.O. Box 350590
Ft. Lauderdale, FL 33335-0590

Process for Reimbursement

The following reimbursement process assumes the provider has an authorization on file that does not exceed the COC period:

1. Provider submits claim to TNFL with proof of previous health plan authorization number.
2. TNFL reviews claim and COC authorization file to ensure submitted claim matches the approved services by the previous health plan, and
3. Following claims review process, provider will be reimbursed for services rendered at the previously rate paid for a minimum of 60 days.

Timeline of Reimbursement from Receipt of a Clean Claim

- 85% of all clean claims processed within 7 Calendar days.
- 95% of all clean claims processed within 10 calendar days.
- 98% of all clean claims processed within 20 calendar days.

Location of Additional Trainings

- All providers with TNFL must complete the provider trainings within 30 days of their contract effective date and annually thereafter. The trainings are located at:
<https://therapynetwork.com/ba>

Direct Contact Information for Provider Assistance with BA billing and reimbursement

- Providers may call the Provider Claims Customer Service at 877-372-1273. For any further questions, please contact the TNFL Provider Relations Department at 1 (888) 550-8800 Option 2.