Memorial Healthcare System: Memorial Consumer Health Plan (MCHP)

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Employee, Employee Plus Spouse, Employee Plus Child(ren), Employee Plus Family

Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 954-622-3499. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or call 954-622-3499 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Individual Family In-network: \$500 \$1,000 Out-of-network: \$3,000 \$6,000	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered services at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. Individual Family In-network: \$2,000 \$4,000 Out-of-network \$10,000 \$20,000	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Prior authorization <u>penalties</u> , <u>balance</u> <u>billed</u> charges (unless balanced billing is prohibited), <u>premiums</u> , and health care services this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes- The Memorial Health Network (MHN). For a list of <u>preferred</u> <u>providers</u> , see the Lawson website, email	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-</u>

Coverage Period: 01/01/2020 – 12/31/2020

	CCP.CustomerSvc@ccpcares.org,or call 954-622-3499	network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without permission from this plan.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	20% after Deductible	40% after Deductible	None	
If you visit a health	Specialist visit	20% after Deductible	40% after Deductible	Chiropractor: \$40 copay/visit (60 visit maximum)	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	0% Coinsurance	0% to \$150 maximum then deductible and 40%	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
Marco barra da d	Diagnostic test (x-ray, blood work)	20% after Deductible	40% after Deductible	None	
If you have a test	Imaging (CT/PET scans, MRIs)	20% after Deductible	40% after Deductible	MRI, CT/PET scans require prior authorization	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available from Southern Scripts at 1-800-710-9341 or southernscripts.net Generic drugs Preferred brand drugs Non-preferred brand drugs	Generic drugs	\$10 copay / 30 day retail supply, \$30 copay 90 day retail supply, \$20 copay / 90 day mail- order supply	Not Covered	None	
	Preferred brand drugs	\$35 copay / 30 day retail supply, \$105 copay 90 day retail supply, \$70 copay / 90 day mail- order supply	Not Covered	None	
	Non-preferred brand drugs	40% (\$50 minimum, \$150 maximum) / 30 day retail prescription, 40% (\$150 minimum, \$450 maximum 90 day retail supply, 40% (\$70 minimum, \$210 maximum) / 90 day mail- order supply	Not Covered	In the event a Tier 1 equivalent medication is available the member will be responsible for a co-pay of 40% (a minimum \$50 and a maximum of \$150) plus the cost difference between the Tier 1 equivalent and the Tier 3 medication.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Specialty drugs	40% (\$150 minimum \$300 maximum)	Not Covered	Only covered at MHS pharmacies and the CRx Specialty Pharmacy.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% after deductible	40% after Deductible	Some services may require prior authorization.	
surgery	Physician/surgeon fees	20% after deductible	40% after Deductible	None	
	Emergency room care	20% after Deductible	20% after Deductible	None	
If you need immediate medical attention	Emergency medical transportation	20% after Deductible	20% after Deductible	Non-emergency transportation requires prior authorization	
	<u>Urgent care</u>	20% after Deductible	40% after Deductible	None	
If you have a hospital	Facility fee (e.g., hospital room)	20% after Deductible	40% after Deductible	Requires prior authorization	
stay	Physician/surgeon fees	20% after Deductible	40% after Deductible	None	
If you need mental health, behavioral	Outpatient services	\$20 Copay/visit	40% after Deductible	None	
health, or substance abuse services	Inpatient services	20% after Deductible	40% after Deductible	Requires prior authorization	
	Office visits	20% after Deductible	40% after Deductible	No prior authorization required for initial visit, but is required thereafter	
If you are pregnant	Childbirth/delivery professional services	20% after Deductible	40% after Deductible	None.	
	Childbirth/delivery facility services	20% after Deductible	40% after Deductible	Requires prior authorization	
	Home health care	20% after Deductible	40% after Deductible	Requires prior authorization; limited to 60 visits per calendar year.	
If you need help recovering or have other special health needs	Rehabilitation services	20% after Deductible Cardiac Rehabilitation covered in Full	Not Covered	Physical therapy, occupational therapy and speech therapy visits are limited to sixty (60) visits per calendar year	
				Cardiac Therapy is limited to 36 visits per episode.	
	Habilitation services	Not Covered	Not Covered	None	
	Skilled nursing care	20% after Deductible	40% after Deductible	Requires prior authorization; limited to 45 days per calendar year.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Durable medical equipment	20% after Deductible	40% after Deductible	Some services may require prior authorization. Subject to medical necessity review	
	Hospice services	20% after Deductible	40% after Deductible	Requires prior authorization; limited to a maximum benefit of \$10,000. Limited to life expectancy of less than six months.	
Children's eye exam		\$0	Not Covered	Limited to one exam per calendar year for covered children as a preventive service. A separate vision plan is available.	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not covered under the medical plan. A separate vision plan is available.	
	Children's dental check-up	Not Covered	Not Covered	Not covered under the medical plan. A separate dental plan is available.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care
- Habilitation Services
- Infertility treatment (diagnosis only is covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery

• Chiropractic care

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Appeals Coordinator, c/o Community Care Plan 1643 Harrison Parkway, Suite 200, Bldg. H. Sunrise, Florida 33323.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 954 622 3499.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,840

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$500	
Copayments	\$0	
Coinsurance	\$1,500	
What isn't covered		
Limits or exclusions \$6		
The total Peg would pay is \$2,06		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,460

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$500	
Copayments	\$770	
Coinsurance	\$240	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$1,570	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$0
Coinsurance	\$380
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$880

\$2.010