

Ryan White Program Third-party Administrator (TPA) Quick Reference Guide

The Ryan White HIV/AIDS Part A Program is a Federal program that provides HIV-related health services. The program assists those that do not have sufficient health care coverage and/or financial resources for managing HIV disease or AIDS. To be eligible for the program you must be HIV positive, a Broward County resident, and meet income requirements that vary by service. Please call the Centralized Intake and Eligibility Determination Program (CIED) at (954) 566-1417 for more information on Ryan White Part A Program services or to schedule an appointment for Ryan White Part A Program eligibility.

Provider Service	Providers inquiring about contracts, should contact Broward Health directly
PlanLink	Provider Portal, please visit planlink.ccpcares.org to request access
Authorizations	Authorization from CCP is not required. Services are authorized by Broward Health.

Claims Processing

- Electronic claims submission – Claims will be submitted from Broward Health to CCP via secure site.
- All services are rendered at the contracted provider's office (POS 11)
- Online verification of claims status: planlink.ccpcares.org or you may also contact Community Care Plan at [1-866-259-4272](tel:1-866-259-4272).