

Summer 2026 Provider Newsletter



BACK TO SCHOOL SUPPORT TUTORING FOR ACADEMIC & LIFE SUCCESS

As school bells ring and routines shift, CCP is highlighting two powerful benefits designed to support member success both during the school year and beyond. CCP members have access to comprehensive tutoring services to support academic achievement. This benefit is especially valuable heading into the school year for students of all ages including adults pursuing their high school diploma or GED. For more information on how to enroll in tutoring members can contact Member Services at [1-866-930-0944](tel:1-866-930-0944).



PAPA PALS: COMPANIONSHIP & PRACTICAL SUPPORT FOR MEMBERS 14+ WITH BEHAVIORAL HEALTH NEEDS

For members ages 14 and older with a behavioral health diagnosis, Papa Pals offer companionship and practical support. Members receive 60 hours of Papa Pal service per year at no cost. There's no medical care involved, Papa Pals are carefully vetted, trained, and available to simply be present and help with what matters. For additional information visit [Papa Pals](#)



PRESCRIBED PEDIATRIC EXTENDED CARE (PPEC)

Effective July 1, 2026, FHK members can now elect Prescribed Pediatric Extended Care (PPEC) services as a complete or partial replacement for Private Duty Nursing (PDN). This gives members flexibility to choose the care option that best meets their needs. Learn more: Visit ccpcares.org/for-providers/provider-tools/provider-manual-qrgs/ for complete PPEC coverage details in the updated [FHK Provider Manual](#).

SBIRT: EARLY SCREENING SAVES LIVES

SBIRT (Screening, Brief Intervention, and Referral to Treatment) is an evidence-based approach to identify members with risky substance use before problems escalate. With three simple steps screening using a short standardized tool, a brief motivational conversation, and referral to treatment when needed providers can catch risk early during routine primary care or OB visits. Your screening takes minutes and can open a door a member may not know how to open themselves. CCP is asking our network to make SBIRT routine: screen eligible members, deliver brief intervention when indicated, refer and document, and bill using codes H0049 and H0050 as applicable. SBIRT fits into existing workflows and requires minimal training. Questions about coverage, coding, or training resources? Contact your assigned provider rep.



PHARMACY UPDATE: PHYSICIAN ADMINISTERED J-CODE LIST

The pharmacy department has updated the Physician Administered J-code list. Find the current list on the CCP website under [For Providers > Pharmacy > MMA: MMA | Community Care Plan](#)

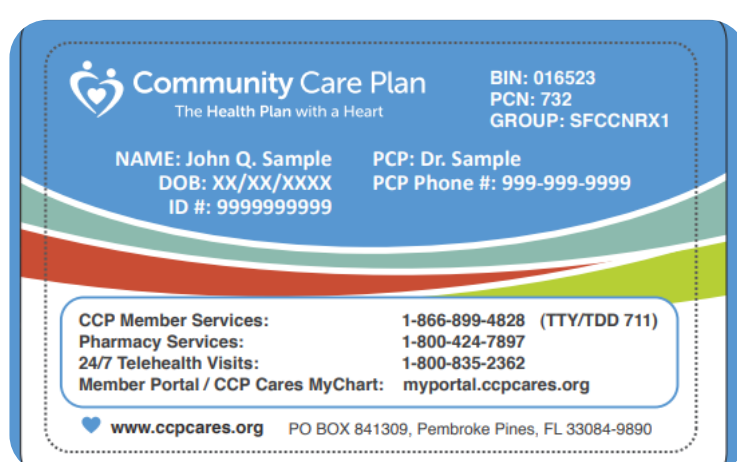


CONTRACTUAL & DEMOGRAPHIC CHANGES

Contracted providers are required to notify CCP of legal and demographic changes to ensure the accuracy of the provider directory and claim processing. You must notify your Provider Operations Representative of changes in your practice before the effective date of the change. Please email information on newly added or terminated providers and demographic changes using the [Provider Roster Template](#) to CCP.Provider@ccpcares.org within 30 days of the change.

IDENTIFYING MEMBER ID CARDS & CURRENT CONTRACTED LINES OF BUSINESS.

This notice provides guidance on identifying member ID cards and verifying current contracted lines of business. Reviewing this information will help ensure accurate eligibility verification and claims submission. [Identifying Member ID Cards Provider Notice](#)



FIND YOUR REP!

Your dedicated Provider Representative (Rep) is here to support you with training, operational questions, and navigating CCP resources. Connecting with your Rep ensures you have the right guidance and timely assistance when you need it. Visit our website to find [your assigned Representative](#) and access their contact information today.

IMPORTANT UPDATE: NEW 2026 FLAT FILE DEADLINES

For providers who meet designated HEDIS performance measures, please be mindful of the upcoming Flat File submission deadlines to ensure your data is included for review:

- October 6, 2026
- January 6, 2027

Timely and accurate submissions are essential for incentive consideration.

COMPLIANCE CORNER

At CCP, our Compliance Program is essential to preventing, detecting, and correcting non-compliance, fraud, waste, and abuse. Providers play a vital role in maintaining these standards. To support you, we offer Provider Compliance Training, including Fraud, Waste, and Abuse (FWA) Training, to help meet compliance requirements.

[Compliance Training](#)

To report a concern anonymously, contact the Compliance Department:

- ☎ 954-622-3489 |
- ✉ CCP.Compliance@ccpcares.org | CCP.SIU@ccpcares.org
- ☎ Hotline: 855-843-106 |
- 🌐 lighthouse-services.com/ccpcares.org

Together, we can uphold integrity and ensure compliance across our network.