

# Child Welfare Program

## Provider Orientation



# Overview

Community Care Plan (CCP) plays a critical role in ensuring that children in the Child Welfare system, particularly Medicaid recipients, receive consistent access to essential services. CCP coordinates with the Department of Children and Families (DCF) and other state agencies to provide physical, psychosocial assessments, and ongoing treatment for children, especially those in foster care or protective custody.



# Timely Screening & Assessments

- CCP ensures that all children entering foster care undergo a physical screening within 72 hours (or immediately, if needed).
- These assessments focus on both physical and mental health, identifying any urgent medical needs, as well as emotional and behavioral challenges that require attention.
- No prior authorization is required for these services, and if non-participating providers are used by DCF, CCP ensures claims are approved and processed promptly.



# Qualified Residential Treatment Program (QRTP) Services

- For children with significant emotional or behavioral disorders, CCP facilitates access to QRTP services. These are specialized, therapeutic group care services designed to support children with complex mental health needs.
- These services follow Florida's Rule 59G-4.295, which governs Therapeutic Group Care Services and ensures that children receive high-quality residential treatment in a supportive environment.

# Individualized Care Plans

- CCP develops a personalized plan of care for every child enrolled in foster care, ensuring that medical, psychological, and social needs are addressed. These care plans are regularly updated based on each child's evolving needs and treatment progress.
- The care plans incorporate input from the child's Primary Care Provider (PCP) and specialists to promote optimal health outcomes and coordinate services across multiple providers when necessary.

# Medical Foster Care (MFC) Services

- Children under 21 with special healthcare needs, requiring out-of-home placement or residential treatment services, are assigned a C3 Care Coordinator and Social Worker by CCP.
- CCP works closely with the DCF Medical Foster Care Team to ensure that children have access to appropriate medical foster homes and receive continuous care.



# Continuation of Services Without Disruption

If a child entering foster care is already receiving prior authorized services from another provider or managed care plan, CCP guarantees the continuation of those services for at least 60 days. This ensures a smooth transition for the child, regardless of whether the provider is in-network or out-of-network.



# Coordination with Multiple Agencies

CCP maintains routine contact with key agencies involved in a child's care, including DCF and the Agency for Persons with Disabilities (APD). This interagency collaboration ensures timely access to services and secures appropriate placement for children with complex needs.



# Competitive Reimbursement Programs for Providers

To encourage high-quality care, CCP implements Value-Based Care and Pay-for-Performance programs. These reward providers who deliver exceptional care to children within the Child Welfare system, helping to retain experienced providers who understand the unique needs of this population.



# Identifying Abuse and Neglect

As a provider, recognizing signs of abuse or neglect is essential for safeguarding children. Some key signs include:

<b>Physical Abuse</b>	Unexplained bruises, burns, or fractures.
<b>Neglect</b>	Poor hygiene, malnutrition, or frequent absences from school.
<b>Emotional Abuse</b>	Withdrawal, low self-esteem, or extreme behavior changes.

# Family Dynamics and Intervention Strategies

Understanding family dynamics is essential when working with children in the Child Welfare system. Children may come from environments with complex emotional and behavioral challenges. Intervention strategies include:

## **Trauma-Informed Care**

CCP will notify and promote training opportunities in various areas of trauma-informed practices, empowering providers to approach children with empathy and understanding, fostering a supportive and healing environment.

## **Family-Centered Approach**

Whenever possible, care plans include family involvement, promoting reunification or long-term stability.

## **Coordinated Case Management**

CCP's care coordinators work with social workers, caregivers, and agencies to ensure comprehensive, individualized care for each child.



# THANK YOU

A photograph of a family of three—a man, a woman, and a young girl—smiling and celebrating. The man is in the foreground, wearing a blue button-down shirt. The woman is behind him, wearing a grey hoodie. The young girl is perched on the man's shoulders, wearing a pink shirt, with her arms raised in the air. The background is a solid teal color with faint, light-blue heart shapes scattered across it.

**CCP Provider Operations**  
[CCP.Provider@ccpcares.org](mailto:CCP.Provider@ccpcares.org)