

Providers - Notice of Nondiscrimination

Community Care Plan (CCP) complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. CCP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. This policy includes the provider participation selection process. Our goal is to provide our enrollees with a complete array of medical services throughout the healthcare continuum. Therefore, CCP actively recruits providers to fill ongoing network needs for specialists or to improve our geographic coverage. CCP also becomes aware of new providers through our medical management staff.

CCP:

- Encourages providers to learn about CCP and how to join our provider network.
- Reminds providers that participation requests are reviewed based on network needs and several other criteria based on provider credentialing standards, clinical standards, along with access and availability standards.
- Advises providers to complete a request for network participation by submitting a letter of interest to CCP, and
- Recommends that providers take a moment to learn about our credentialing process.

Should you need additional assistance, please do not hesitate to contact our Provider Relations Hotline at 1-855-819-9506 or send an email to CCP.PROVIDER@ccpcares.org.

If you believe that CCP has discriminated against a provider based on race, color, national origin, age, disability, or sex, you may contact the Provider Relations Hotline at 1-855-819-9506 or send an email to CCP.PROVIDER@ccpcares.org.

CCP strives to be the health plan of choice for its enrollees and providers, and we look forward to working with you.