

District Cares

Provider Notice

Date: February 4, 2022

To: All District Cares and Trauma Providers

RE: HCDPBC Electronic Claims Submission

Claim Submission Update **Effective March 1, 2022:** All claims must be submitted electronically. Any mailed or hard copy claims received with a postmarked date of 3/1/2022 or after will not be processed.

- Clearinghouse: Availity
- Payer Name: Community Care Plan (Palm Beach Health District)
- Payer ID: PBHD1
- Claims Registration: www.Availity.com

In addition, if you have access to our provider portal, PlanLink, you must submit requests for claim appeal/reconsideration or submit a corrected claim electronically via PlanLink.

Should you have any questions, please contact our Provider Operations Hotline at 1-855-819-9506 or email CCP.Provider@ccpcare.org.