

Partners in Care (PIC)

CCP delivers some covered benefits through partner organizations. These partners administer specific services for CCP members under a Master Services Agreement (MSA) or delegation agreement. This is part of how CCP delivers the benefit for these services. This information applies to all participating providers and groups, whether you are contracted on CCP's agreement or your own.

Which services are administered by partners?

Partner	Services	Line of Business
Emboss Specialty (formerly HN1)	Outpatient PT, OT, ST Dermatology & podiatry	MMA
Emboss Specialty	Outpatient PT, OT, ST	Florida Healthy Kids - FHK
Coastal	Home health, DME	MMA, Florida Healthy Kids
Icare	Vision	MMA, Florida Healthy Kids

What this means for your practice

For the services above, follow the partner's requirements for:

- Authorizations: request them through the partner
- Referrals: follow the partner's referral process
- Claims: submit them to the partner as directed

Partner requirements and contact information are available at [provider manual](#).

Where to find the current partner list

This page and the Provider Manual are the official sources for the current partner list. CCP may update the list as partners or services change.

How we'll tell you about changes

CCP will give providers at least 30 days' notice of changes through provider alert, email and website posting.

Questions?

Contact CCP Provider Operations Hotline at **1-855-819-9506**