

FHK ONLY

Provider Notice

Date: May 11, 2021

To: All Community Care Plan Providers & Office Managers

RE: Prior Authorization Reinstatement – FHK

Effective June 1, 2021, Community Care Plan will reinstate co-payments and prior authorizations for the following Florida Healthy Kids services that had been waived in response to COVID-19:

Co-payments:

- Skilled nursing facilities
- Hospital services
- Physician services (MD & DO)
- Advanced practice registered nursing services (ARNP)
- Physician assistant services (PA)
- Home health services
- Durable medical equipment and supplies
- Telemedicine

Prior Authorizations:

- Medically necessary physician and hospital services
- Advanced practice registered nursing services
- Physician assistant services
- Telehealth services
- Home health services
- Durable medical equipment and supplies
- Behavioral Health services

For dates of service on or after June 1, 2021, prior authorizations for the services listed above will be required for all FHK enrollees. Should you have any questions, please contact our Provider Operations Hotline at 855-819-9506.

Community Care Plan Provider Relations: 1-855-819-9506
Monday through Friday from 8:00am to 7:00pm EST | www.ccpcares.org