



MMA ONLY

Provider Notice

Date: June 21, 2021

To: All Community Care Plan (MMA) Providers

RE: Florida Medicaid COVID-19 Flexibilities

Co-Payment and Prior Authorization Reinstatement

Effective July 1, 2021, Community Care Plan will reinstate prior authorizations for MMA Behavioral Health inpatient services and the 45-day benefit limitation. CCP will continue to waive prior authorization requirement for Behavioral Health outpatient services as well as the benefit limitation.

To review our MMA Behavioral Health Authorization Guidelines, please visit:
<https://www.ccpcare.org/Providers/BehavioralHealthAuth>

Provisional Provider Enrollment

To address potential workforce shortages in the State, Florida Medicaid (MMA) announced that as of March 2020, provisional enrollment was available for in state and out-of-state providers. Starting July 1, 2021, the availability of this provisional enrollment for providers will end, and providers will be unable to enroll through this process. Providers who are currently enrolled through this provisional enrollment process will have through December 31, 2021 to formally enroll in Medicaid (MMA). Providers who do not complete the formal enrollment process by December 31, 2021 will be terminated from Florida Medicaid (MMA).

For information regarding the Medicaid (MMA) enrollment process or to begin a new application, please visit:
https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_Enrollment/Provider_Enrollment_NewMedicaidProviders/tabId/158/Default.aspx?desktopdefault=&wdLOR=c7326794B-A47F-491D-8458-3EF54A359064



Health Plan Appeals and Fair Hearings

Florida Medicaid (MMA) had also previously permitted an extension of the time period required for enrollees to submit an appeal through their health plan or request fair hearing. On July 1, 2021, this extended time period will end, and the standard timeframes available for enrollees to submit an appeal or request a fair hearing will be reinstated. For more information about health plan appeals and fair hearings, please visit:

https://ahca.myflorida.com/medicaid/complaints/fair_hrng.shtml

Should you have any questions, please contact our Provider Operations Hotline at 1-855-819-9506 or email CCP.Provider@ccpcares.org.