Community Care Plan
The Health Plan with a Heart

Provider Notice

To: Participating Providers
Subject: Supporting Your Patients Beyond the Office Visit
Notice Date: November 18, 2026

Dear Provider,

At Community Care Plan (CCP), we recognize that managing a patient's health often extends beyond the clinical setting. Our Care Coordination team partners with providers, members, and caregivers to help address healthcare needs, improve access to services, and support better health outcomes.

Our Care Coordination Programs

Complex Case Management
Support for members with complex medical needs, frequent hospitalizations/ER visits, or challenges navigating their healthcare. Services include individualized care planning, coordination with treating providers, and assistance accessing appropriate services and resources.

Chronic Disease Management
Education and ongoing support for members managing conditions such as diabetes, asthma, hypertension, obesity, and cancer. Our team helps members better understand their conditions, follow treatment recommendations, and work toward their health goals.

Behavioral Health Care Coordination
Support for members with behavioral health conditions who may benefit from assistance accessing treatment, coordinating behavioral and physical healthcare, and connecting with community resources.

Maternity & Postpartum Care Management
Support for pregnant and postpartum members, including those with high-risk pregnancies. Services focus on prenatal and postpartum care, coordination with obstetric providers, education, and access to needed resources.

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Pediatric Care Management
Specialized care coordination for children with complex medical conditions, special healthcare needs, or ongoing treatment needs. Our team works closely with families, providers, and specialists to support continuity of care.

Social Work & Community Resource Support
Assistance with social needs that may affect health, including access to food, housing resources, transportation, and other community-based services.

Refer a Patient Today
If you have a CCP member who could benefit from additional support, we encourage you to connect with our Care Coordination team.

Email referrals to: *ccp.carecoordination@ccpcares.org*

Please include the member's identifying information, reason for referral, and your contact information. Use an approved secure communication method when sharing protected health information.

Our team will review the referral, assess the member's needs and program eligibility, and initiate appropriate outreach.

Working together to support healthier members and stronger care coordination.

Community Care Plan | Care Coordination