

Provider Notice

To: MMA Providers
Subject: Florida Medicaid Enrollment Requirement for MMA Network Participation
Notice Date: March 13, 2026

Dear Participating Provider:

Community Care Plan (CCP) would like to remind providers of an important enrollment requirement for participation in the Medicaid Managed Medical Assistance (MMA) program. Per requirements established by the Florida Agency for Health Care Administration (AHCA) under Florida Medicaid policy, both the individual rendering provider and the billing group entity must be actively enrolled in Florida Medicaid in order to participate in the MMA program and receive reimbursement for services rendered.

Enrollment Requirements

- **Individual Enrollment:** Each practitioner rendering services must be fully enrolled in Florida Medicaid under their individual National Provider Identifier (NPI)
- **Group Enrollment:** The group practice, clinic, or organizational entity billing for services must also be actively enrolled in Florida Medicaid
- **Active Status Required:** Both the individual provider and the group must maintain an active enrollment status. Claims submitted under MMA will deny if either the individual or the group enrollment is inactive, terminated, or not fully enrolled

Providers are responsible for ensuring that:

- Enrollment information is accurate and up to date.
- NPIs, Tax Identification Numbers (TINs), licensure information, and practice locations match Florida Medicaid records.
- Any changes in ownership, address, or provider status are promptly reported through the Florida Medicaid Provider Enrollment process.

Failure to maintain active enrollment for both the individual provider and the group entity may result in claim denials and disruption of MMA participation.

For enrollment assistance or to verify your enrollment status, please contact the Florida Medicaid Provider Enrollment Call Center at 1-800-289-7799 (Option 4) or visit the [Florida Medicaid Provider Enrollment webpage](#).

CCP appreciates your continued partnership and your commitment to serving our Medicaid members.