

UPFUND Program

Quick Reference Guide

The UPFUND Program is a program for patients who present to any of the South Broward Hospital District facilities on an emergency basis and have no insurance are considered for eligibility under the UPFUND program. Patients should be uninsured and admitted through the Emergency Department.

Provider Portal	Please visit e-apply.ccpcares.org to request access to CCP's provider portal, PlanLink
Enrollee Eligibility Verification	Online verification of enrollee eligibility available: planlink.ccpcares.org you may also contact Community Care Plan at: Phone: 954-622-3499 TDD/TTY: 1-855-655-5303
Authorizations	• Submit online authorization requests: planlink.ccpcares.org • Online verification of authorization status: planlink.ccpcares.org • you may also contact Community Care Plan at 954-622-3499 or 1-855-655-5303

Claims Clearinghouse	Availity
Payer ID	59064
Claims Registration	availity.com

Claims appeals	Must be submitted using planlink.ccpcares.org • Timely filing is 45 days from the date of discharge • Claim appeals must be submitted within 30 days from the date of original denial
Electronic Funds Transfer (EFT) Registration	EFT Form
Electronic Remittance	availity.com
For claim status	planlink.ccpcares.org or CCP at 1-866-930-0944