



## Provider Notice

TO: All Community Care Plan MMA and FHK Providers

SUBJECT: **REMINDER: Please make sure to include the Referring or Ordering Practitioner's Name and NPI on claims submitted to Community Care Plan**

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Community Care Plan requires the billing provider to include the referring or ordering practitioner's name and individual National Provider Identifier (NPI) on all claims submitted where the referring provider is different than the rendering provider. Community Care Plan will deny claims that do not meet this requirement going forward.

### **Affected Claims:**

The most common types of services affected by this requirement include, but are not limited to, therapy, home health, durable medical equipment, free standing radiology, and labs.

Billing providers must include the referring or ordering practitioner's name, individual NPI, Taxonomy or Florida Medicaid ID, in the appropriate claim field(s) as described below:

#### ***Paper Claims***

- Professional/CMS-1500: Use fields **17, 17a and 17b**.

#### ***Electronic Claims (EDI)***

- Professional/X12 837P: Use loop **2420**.

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email [CCP.Provider@ccpcare.org](mailto:CCP.Provider@ccpcare.org)