

## Provider Notice

**Date:** October 10, 2024

**To:** All Community Care Plan MMA & FHK Providers & Office Managers

**RE:** State of Emergency Related to Hurricane Milton – MMA & FHK

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On October 6, 2024, Governor Ron DeSantis issued Executive Order Number 24-214, declaring a State of Emergency due to the dangers presented by Hurricane Milton. Community Care Plan (CCP) will continue to follow the Governor's Executive Order.

The Agency for Healthcare Administration (AHCA) will waive all prior authorization requirements for critical Medicaid services beginning October 7, 2024, until further notice. This includes, but is not limited to, durable medical equipment and supplies, home health services, hospital services, nursing facility services, chemotherapy, and dialysis services. No prior authorization is required for these critical services, and clean claims for services provided during this period will be paid. Early prescription refill edits have also been lifted for all maintenance medications; however, please note this does not apply to controlled substances.

Additionally, if a member requires critical Medicaid services beyond the limits stated in policy to maintain their safety and health, providers may furnish the necessary services during this time.

**If you have been impacted by this emergency or have any questions or concerns, please call our Provider Operations Hotline for assistance at 1-855-819-9506 or email [CCP.Provider@ccpcares.org](mailto:CCP.Provider@ccpcares.org).**